

caliberIT

Working Solutions

2004 Price List

Last Updated: February 2004

PC & SERVER SUPPORT

**Next Day
(guaranteed)**

**Emergency Service
(same day or weekend)**

*pc*Service Residential One*Rate*
*pc*Service Commercial One*Rate*¹
Telephone & Email Support *One*Rate*

\$55.00 per hour \$25.00 per hour premium
\$70.00 per hour \$25.00 per hour premium
\$25.00 per incident (max. 30 minutes)

1 Hour Onsite Minimum Charge
No Callout Fees

Remote PC Support and Administration Services available for commercial customers starting at \$50.00 per hour (not including setup).

Enquire about our Commercial Retainer Services starting at \$150 per month.

¹ Commercial clients take advantage of our *Pay*Now* plan and pay \$55 per hour.

SERVICES

*Data*Protect*
*Email*Protect*
*Back*Up*

\$70.00 per hour or Project Quote
from \$60.00 per month
from \$39.95 per month

The **caliberIT** Service Guarantee – if for any reason you are not completely satisfied we will work to resolve your issues or refund your money.



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Rates subject to change without notice
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